Making Great Moments Happen

How To Make Success a Daily Event!

Do you remember your first day on the job?

- You went to bed early – you got to work early.
- You tried hard to do your best.
- You were appreciative of your new job opportunity and excited to make a great impression.

Over time, something happened: the initial excitement and enthusiasm faded away. It started to feel like "just a job."

As a supervisor, you spend years acquiring the knowledge and skill to be a great leader, you build your office with the best systems and technology available, but you ultimately succeed by having great employees.

Gale Stoner speaks on the core issues that leaders and employees face on a daily basis.

Gale's keynote focuses on four things:

- Awareness – What does your customer really want?
- Direction – Is your staff aware of the goals of your business?
- Perception – Staff and management will have an opportunity to understand each other's priorities and perspectives.
- Accountability – A challenge to the entire staff to be responsible for their actions.

why hire gale?

After listening to Gale, your audience will have **more focus** on doing the right things the right way; **more clarity** on customer communication; **more commitment** to the vision of the organization; and **more harmony**. People bring the right attitude to work each day.

about gale

With over 37 years of leadership experience and a B.S. in Healthcare Management, nothing has affected Gale's perspective on business success like his own heart attack nearly 13 years ago. His first-hand tenure as a patient brought an entirely new dimension to his work. From that point forward, Gale began to see customer service through the patient's eyes, giving him a new understanding of the strategic role of staff/leadership dynamics.

Partial Client List

Singapore Ministry of Health

Johnson & Johnson

University of Phoenix

US Army, Schofield Barracks Health Clinic

Phonak of Canada

Metro Carpets, Inc.

Kaiser Permanente

Pepsi Bottling Group

LensCrafters

Indiana University

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Book Gale Stoner for your next event!
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